



Request for IAQ Product R.M.A.

For Office Use Only

R.M.A. # _____

Date : _____

RMA numbers can be generated same day at www.buckservice.com, scroll down and click on 'More Info' below your unit type - or - you may fax your RMA form to 407-851-8910 and we will contact you within 1-2 business days.

Contact Name : _____

Fax : _____

Phone # : _____

Email : _____

Company Name & Billing Address :

Company Name & Shipping Address :

☐ Credit card ☐ Wire Transfer ☐ Check ☐ Purchase Order (Established customers only)

Effective January 2016:

Credit card payments are made online at www.apbuck.com or www.buckservice.com and by clicking on 'Make payments' at the top of the page. * If we are not shipping 'Collect' using your Freight account number then we will at the time of shipping provide you with your freight cost so that you can go online to process the total amount due for your order.

Serial Number :

BioAire		BioCulture		LinEair	
BioSlide		Aerotrap		MicroFlow	
BioAire Rotameter		BioSlide Rotameter		Calibration Head	

Type Of Service :

- ☐ Evaluation Only @ \$25 ☐ Battery: \$100 (NiCD) or \$115(NiMH) ☐ Tune Up @ \$100
☐ Calibration Head for Bio Culture Pump @ \$175 *(circle)* ☐ Rotameter Calibration @ \$110
☐ Pump Tune Up & Rotameter Calibration @ \$ 175

Reason For Return :

Damaged Flow Cell Won't Turn-on Battery Problem Other

Explanation Of Problem :

Return Shipment Method :

- ☐ Ground ☐ Two Days
☐ Overnight ☐ Three Days

Shipment Charges :

- ☐ Pre-Pay and Add To The Order Using UPS
☐ Freight Collect Using: ☐ UPS ☐ FEDEX ☐ DHL

Collect Account # : _____

Signature Of Authorization : _____ Date : _____

Note : Please write the R.M.A. # on the outside of your Box, include a copy and ship to the address below.