



A.P. BUCK INC.

Request for Libra Pumps R.M.A. #

For Office Use Only

R.M.A. # \_\_\_\_\_

Date : \_\_\_\_\_

RMA numbers can be generated same day at www.buckservice.com, scroll down and click on 'More Info' below your unit type - or - you may fax your RMA form to 407-851-8910 and we will contact you within 1-2 business days.

Contact Name : \_\_\_\_\_

Fax : \_\_\_\_\_

Phone # : \_\_\_\_\_

Email : \_\_\_\_\_

Company Name & Billing Address :  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Company Name & Shipping Address :  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

- Credit card  Wire Transfer  Check  Purchase Order (Established customers only)

Effective January 2016:

Credit card payments are made online at www.apbuck.com or www.buckservice.com and by clicking on 'Make payments' at the top of the page. \* If we are not shipping 'Collect' using your Freight account number then we will at the time of shipping provide you with your freight cost so that you can go online to process the total amount due for your order.

Serial Number :

L-4		LP-1		LP-5	
LP-7		LP-12		LP-20	

Service Options :

- Triple Battery Pack @ \$260  Single Pack New Battery @ \$165
- Battery Rebuild(4 battery cells only) @ \$85  Pump Tune Up @\$100 (Model L-4 @\$80)
- Battery Rebuild(12 battery cells only) @ \$160  Evaluation Only @ \$25 (Detail repair estimate will be done only)
- FastOne Charger  FastFive Charger  Charging problem

Reason For Return :

- Not Calibrating  Won't Turn-on  Battery Problem

Explanation Of Problem :

Return Shipment Method :

- Ground  Two Days
- Overnight  Three Days

Shipment Charges :

- Pre-Pay and Add To The Order Using UPS
- Freight Collect Using:  UPS  FEDEX  DHL

Collect Account # : \_\_\_\_\_

Signature Of Authorization : \_\_\_\_\_ Date : \_\_\_\_\_

Note: Please put R.M.A. # on the outside of your Box and include one form per Unit. Ship to address below.