



**A.P. BUCK INC.**

Request for IAQ Product R.M.A. #

<b>For Office Use Only</b>
R.M.A. # _____
Date : _____

RMA numbers can be generated same day at [www.buckservice.com](http://www.buckservice.com), scroll down and click on 'More Info' below your unit type - or - you may fax your RMA form to 407-851-8910 and we will contact you within 1-2 business days.

Contact Name : _____	Fax : _____
Phone # : _____	Email : _____
Company Name & Billing Address : _____ _____ _____	Company Name & Shipping Address : _____ _____ _____

Credit card    Wire Transfer    Check    Purchase Order (Established customers only)

**Effective January 2016:**  
Credit card payments are made online at [www.apbuck.com](http://www.apbuck.com) or [www.buckservice.com](http://www.buckservice.com) and by clicking on 'Make payments' at the top of the page. \* If we are not shipping 'Collect' using your Freight account number then we will at the time of shipping provide you with your freight cost so that you can go online to process the total amount due for your order.

**Serial Number :**

BioAire		BioCulture		LinEair	
BioSlide		Aerotrap		MicroFlow	
BioAire Rotameter		BioSlide Rotameter		Calibration Head	

**Type Of Service :**

- Evaluation Only @ \$25       Single Pack New Battery @ \$ 85       Tune Up @ \$75
- Calibration Head for Bio Culture Pump @ \$100       Rotameter Calibration @ \$70
- Pump Tune Up & Rotameter Calibration @ \$ 120

**Reason For Return :**

Damaged Flow Cell    Won't Turn-on    Battery Problem    Other

**Explanation Of Problem :**

\_\_\_\_\_

**Return Shipment Method :**

- Ground       Two Days
- Overnight     Three Days

**Shipment Charges :**

- Pre-Pay and Add To The Order Using UPS
- Freight Collect Using:  UPS    FEDEX    DHL

Collect Account # : \_\_\_\_\_

**Signature Of Authorization :** \_\_\_\_\_ **Date :** \_\_\_\_\_

Note : Please write the R.M.A. # on the outside of your Box, include a copy and ship to the address below.