



Request for Libra Pumps R.M.A. #

For Office Use Only R.M.A. # _____ Date : _____
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Please complete & fax back to Customer Service at 407-851-8910 and we will contact you with the R.M.A. number.

Contact Name : _____ Fax : _____

Phone # : _____ Email : _____

Company Name & Billing Address :

Company Name & Shipping Address :

Method Of Payment : (Order will be processed upon payment in full.)

- Check sent with unit
 Wire Transfer
 UPS COD
 Credit Card

- Visa
 Master Card
 AMEX
 Discover

Name on Card: _____

Credit Card Number : _____ Expiration : __/___

Signature of card holder: _____ Card Security Code _____

Serial Number :

L-4		LP-1		LP-5	
LP-7		LP-12		LP-20	
Service Options :		ELITE - 5		ELITE - 12	

- Triple Battery Pack @ \$255
 Single Pack New Battery @ \$160
 Battery Rebuild(4 battery cells only) @ \$75
 Pump Tune Up @\$100 (Model L-4 @\$75)
 Battery Rebuild(12 battery cells only) @ \$150
 Evaluation Only @ \$25
 FastOne Charger FastFive Charger
 (Detail repair estimate will be done only)
 Charging problem

Reason For Return :

- Not Calibrating
 Won't Turn-on
 Battery Problem

Explanation Of Problem : _____

Return Shipment Method :

- Ground Two Days
 Overnight Three Days

Shipment Charges :

- Pre-Pay and Add To The Order Using UPS
 Freight Collect Using: UPS FEDEX DHL

Collect Account # : _____

Signature Of Authorization : _____ Date : _____

Note: Please put R.M.A. # on the outside of your Box and include one form per Unit. Ship to address below.