



A.P. BUCK INC.

Request for Calibration R.M.A. #

For Office Use Only
R.M.A. #
Date :

Please Complete & Fax this Form back to Customer Service at 407-851-8910 and we will contact you with the R.M.A. number.

Contact Name :
Phone # :
Company Name & Billing Address :
Fax :
Email :

Company Name & Shipping Address :

Method Of Payment : (Order will be processed upon payment in full.)

Check sent with unit Wire Transfer UPS COD Credit Card

Visa Master Card AMEX Discover

Name on Card:

Credit Card Number : Expiration :

Signature of card holder: Card Security Code

Serial Number :

Table with 6 columns: M-1, M-5, M-30, M-30B, MSA, SKC

Service Options :

- Option 1 Platinum Calibration Repair @ \$295
Option 2 Calibration & Battery @ \$225
Option 3 Annual Calibration @ \$175
Evaluation Only @ \$50
Flow Cell @ \$75
Expedited Services( 3 days) @ \$50
As Received & As Shipped Flow Data @ \$10 - Hard Copy Included with Unit.

Reason For Return :

- Damaged Flow Cell
Won't Turn-on
Battery Problem
Other

Explanation Of Problem :

Return Shipment Method :

- Ground Two Days
Overnight Three Days

Shipment Charges :

- Pre-Pay and Add To The Order Using UPS
Freight Collect Using: UPS FEDEX DHL
Collect Account # :

Signature Of Authorization : Date :

Note :

Please put R.M.A. # on the outside of your Box and include one form per Unit. Ship to address below.



**A.P. BUCK INC.**

*Why take your 'mini-BUCK CALIBRATOR™' to a less experienced local service center ?*

**Trust the Original Manufacturer :**

To guarantee that all replacement parts are new and manufactured to original specification. We are able to perform a Calibration Repair on any BUCK model by our trained and skilled technicians. We have simplified the process by offering 3 different options for all your Calibration and Service needs.

The first option is the Annual Platinum Agreement .This superior plan keeps the mini-Buck Calibrator™ in original working condition and in calibration, and includes expedited service to get your unit back to you sooner. This service includes an annual Certificate of Calibration and covers any repairs including a new battery each year. It also , includes a warranty on all parts and labor for the whole year. The second option is to get your pump calibrated and have the battery replaced. The third option is for calibration services only. Take advantage of our superior calibration repair service by selecting the plan that fits your calibration needs the most.

**Calibrator Maintenance Service Plan Options**

<b>Services</b>	<b>Platinum Calibration</b>	<b>Calibration and Battery</b>	<b>Calibration Only</b>
NIST Traceable Certificate of Calibration	✓	✓	✓
Verify that the unit meets original specification	✓	✓	✓
Replace Battery as needed	✓	✓	-
Hard Copy As Received & As Shipped Flow Data	✓	-	-
Clean / Verify optical sensors	✓	-	-
Clean Flow cell, inspect flow cell for leaks, and replace if necessary	✓	-	-
One year warranty on parts & Labor	✓	-	-
	<b>PRICE \$295.00</b>	<b>PRICE \$225.00</b>	<b>PRICE \$175.00</b>

Please review and select 1 of the 3 Service Plan Options. If you choose not to select one of the options , you may request an evaluation. All evaluations that are not covered under warranty will be charged an **evaluation fee of \$ 50.00**. If the repair is authorized within 14 days of receiving the quote, 50% of the evaluation fee will be applied to the repair price. For unconfirmed warranty issues, we are not responsible for associated freight costs. It is recommended that you first contact A.P. Buck directly for technical support.

The mini-BUCK™ Calibrator is the registered Trademark of A.P.Buck Inc.